

Organization Information

Organization Name:

Heywood Hospital

Address:

242 Green Street

City, State, Zip:

Gardner, Massachusetts 01440

Website:

www.heywood.org

Contact Name:

Mary Giannetti

Contact Title:

Director of Resource Development

Contact Department (Optional):

Philanthropy

Phone:

(978) 630-5797

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(978) 630-6830

E-Mail:

mary.giannetti@heywood.org

Contact Address:

242 Green Street

(Optional, if different from above)

City, State, Zip:

Gardner, Massachusetts 01440

(Optional, if different from above)

Organization Type:

Hospital

For-Profit Status:

Not-For-Profit

Health System:

Not Specified

Community Health Network Area (CHNA):

Fitchburg/Gardner Community Health Network(CHNA 9),

Regions Served:

Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon,

Mission and Key Planning / Assessment Documents

Community Benefits Mission Statement:

Heywood Hospital is committed to advancing our community's well-being by intentionally addressing race, sexual orientation, and gender identity inequities and working collaboratively with community partners to increase prevention efforts, address social determinants of health, and improve access to care.

Target Populations:

Name of Target Population	Basis for Selection
Heywood Hospital is committed to addressing health disparities that exist in our region. The hospital's Community Health Improvement Plan identifies areas of health needs and priority populations including racial/Ethnic minorities and indigenous population, recent immigrants and non-english speakers, low income populations, older adults, children/adolescents, veterans, homeless, and LGBTQIA+	2021Community Health Needs Assessment quantitative and qualitative data

Publication of Target Populations:

Marketing Collateral, Annual Report, Website

Community Health Needs Assessment:

Date Last Assessment Completed:

September 2021

Data Sources:

Community Focus Groups, Community Health Network Area, Consumer Groups, Hospital, Interviews, MA Population Health Information Tool (PHIT), Other, Public Health Personnel, Surveys, Other Quantitative Sources:
â€¢ US Census/American Community Survey (ACS)
â€¢ Mass Department of Workforce Development (DWD)
â€¢ Youth Behavior Risk Survey (YRBS)
â€¢ Mass Department of Mental Health (DMH)
â€¢ Behavioral Risk Factor Surveillance Survey (BRFSS)

CHNA Document:

[HEYWOOD AND ATHOL HOSPITAL CHNA 2021 - FINAL REPORT 1.31.22.PDF](#)

Implementation Strategy:

Implementation Strategy Document:

[HEYWOOD AND ATHOL HOSPITAL 2022-2024 COMMUNITY HEA](#)

Key Accomplishments of Reporting Year:

COVID-19 COMMUNITY RESPONSE:

- Provided daily messaging to the community using multi-media, including print and social media. Communications were translated into multiple languages for the deaf and hearing impaired.
- Convened local boards of health weekly to foster coordination of resources and community testing services.
- Operated a regional COVID-19 testing site six days/week to ensure community access to PCR testing and decrease Covid-19 prevalence.

- Heywood assisted with food relief efforts during COVID by coordinating and paying for weekly food assistance for 435 youth, families, and 400 seniors. The program filled a void due to senior dining sites and school meal closures. Barriers to food access for seniors were fearful of going to the stores and senior vans not operating. We partnered with Growing Places to supplement the shelf-stable groceries with healthy vegetables and connect individuals with SNAP and HIP benefits.

INTERPERSONAL VIOLENCE/ TRAUMA

- Handle With Care- This initiative addresses and minimizes child trauma and its adverse effects. Starting in 2019, it has grown into the North Central, and North Quabbin Handle with Care Collaborative. It is a partnership between ten police departments, six regional school districts, youth-serving, and early education providers, and the Worcester County District Attorney. The HWC Collaborative has trained over 1,150 school, police, and early childhood personnel on Trauma-informed Care and Adverse Childhood Experiences. These organizations have adopted trauma-informed care practices from these trainings and are better equipped to respond to childhood trauma.

MENTAL HEALTH and SUBSTANCE USE

- School-based Tele behavioral Health program- In conjunction with Athol and Mahar School Districts, the school-based tele behavioral health program expanded to include evidence-based substance use prevention and treatment. The program provided 1,225 clinical sessions via video conferencing for 66 at-risk students and 273 referrals to community-based services.

SOCIAL DETERMINANTS

- Heywood provides backbone support for the HEAL Coalition, a resident and youth-driven initiative to improve the quality of life for residents in Winchendon. HEAL strategies involve three interconnected focus areas: Healthy Food Access, Economic Empowerment, and Social Inclusion. HEAL initiative is working upstream to address the inequitable policies, systems, and structures at the root of poor health.

- Assisted three hundred seven patients with rides to medical appointments or home when discharged from the hospital. As a result, the patients could follow up with their medical and behavioral health care and prevent missed appointments

Plans for Next Reporting Year:

The CHIP will serve as a foundation for the next three years (2022-2024) and describes how Heywood Healthcare plans to address significant community health needs. Many strategies are a continuation of previous CHIPs. Heywood Healthcare (Athol Hospital and Heywood Hospital) continues to build and maintain relationships with partner organizations in the community to ensure that community health improvement work is carried out collaboratively.

The following is an overview of the priority health area and some of the strategies we plan for each.

INTERPERSONAL VIOLENCE/ TRAUMA

- Convene Suicide Prevention Task Force is a multi-sector, regional task force providing education and resources to help those who struggle with depression, survivors of suicide, and those who have lost loved ones to suicide.

- Expand Handle With Care (HWC) collaborations and coordination with the Emergency Department and pediatric offices. Test alternative methods for communication between first responders and schools and data tracking systems.

MENTAL HEALTH and SUBSTANCE USE

- Continue to use peer recovery coaches to connect individuals struggling with mental health and substance use issues to peer recovery support services and effective prevention programs.

- Expand the School-based Tele Behavioral Health program to include the middle schools in Gardner and Athol.

WELLNESS and CHRONIC DISEASE

- Implement Food as Medicine collaborations to link individuals with community food resources, i.e., Pharmacy prescriptions and subsidies to support fruit and vegetable shares and purchase of healthy food items

- Support food system partnerships and planning with the North Central MA Local Food Works and Quabbin Food Connector to increase access to healthy foods and strengthen our local and regional food economy.

- Collaborating with the school district nurses and the ACES and Murdock SBHC, utilize innovative tele med diagnostics to expand and increase access to school-based health services.

SOCIAL DETERMINANTS

- Provide psychosocial support for individuals and families to address needs and overcome barriers. Direct support includes health coverage enrollments, transportation, legal services, and information and referral.

- Provide high school/college students and incumbent workers with opportunities to explore and gain skills for employment in health care

- Continue and expand HEAL (HOPE, EMPOWER, ACCESS, LIVE) model focused on three interdependent areas: Economic Empowerment, Equitable Food Access, and Social Inclusion to address the root causes of health disparities.

- Collaborate on the North Central Mass Anchor Collaborative to work with community-based organizations to address systemic inequities and strengthen the local economy. Anchor collaborative will work in three areas: 1. Local skill development, hiring, retention, and advancement strategies; 2 Local purchasing and investment; 3. Diversity, equity, and inclusion in the institutions and local community.

Self-Assessment Form: [Hospital Self-Assessment Form - Year 1](#)

Community Benefits Programs

COVID 19 Community Education and Prevention			
Program Type	Community-Clinical Linkages		
Program is part of a grant or funding provided to an outside organization	No		
Program Description	Community education and coordination of community based services and resources focused on mitigating the spread of the virus and helping individuals manage symptoms and the impact of COVID 19.		
Program Hashtags	Not Specified		
Program Contact Information	Dawn Casavant, 242 Green St Gardner, MA 01440		

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
	1. Provided daily messaging to the community using multi-media to include print and social media. Communications were		

Educate the community about the COVID 19 virus and collaborate with partners to identify resources to assist individuals with preventing the spread and managing symptoms from the virus.	<p>translated in multiple languages and for the deaf and hearing impaired. and working closely with community-based partners to help relay accurate and up-to-date information.</p> <p>2. Convened local boards of health weekly to foster coordination of resurces and community testing services.</p> <p>3. Operated a regional covid 19 testing site six days/week to ensure community access to pcr testing and to decrease Covid-19 prevelance.</p>	Outcome Goal	Year 2 of 2
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EOHHS Focus Issues	N/A,
DoN Health Priorities	Not Specified
Health Issues	Infectious Disease“COVID-19,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Athol, Erving, Fitchburg, Gardner, Hubbardston, Leominster, New Salem, Orange, Petersham, Phillipston, Royalston, Templeton, Warwick, Wendell, Westminster, Winchendon, • Environments Served: Rural, Suburban, • Gender: All, • Age Group: Adults, Children, Elderly, Teenagers, • Race/Ethnicity: All, • Language: Spanish, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Ashburnham Board of Health	https://www.ashburnham-ma.gov/board-health
Athol Board of Health	https://www.athol-ma.gov/health-department
Erving Board of Health	https://www.erving-ma.gov/board-health
Fitchburg Board of Health	http://www.ci.fitchburg.ma.us/244/Board-of-Health
Gardner Board of Health	https://www.gardner-ma.gov/221/Board-of-Health
Hubbardston Board of Health	https://www.hubbardstonma.us/board-health
Leominster Board of Health	https://www.leominster-ma.gov/depts/safety/health/contact.asp
New Salem Board of Health	https://newsalemma.org/board-of-health/
Orange Board of Health	https://www.townoforange.org/board-health
Petersham Board of Health	http://www.townofpetersham.org/
Phillipston Board of Health	https://www.phillipston-ma.gov/board-of-health
Royalston Board of Health	https://www.royalston-ma.gov/health-department
Templeton Board of Health	https://www.templetonma.gov/board-of-health
Warwick Board of Health	http://www.warwickma.org/selectboard.html#boh
Wendell Board of Health	https://www.wendellmass.us/governance/board-of-health.html
Westminster Board of Health	https://www.westminster-ma.gov/health-department
Winchendon Board of Health	https://www.townofwinchendon.com/board-health

Food for Families- Food Relief Efforts in response to COVID-19	
Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	In conjunction with area schools and senior centers, increase access to healthy food and food assistance programs.
Program Hashtags	Prevention,
Program Contact Information	Theresa Thompson 242 Green Street, Gardner. MA 01440

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Food insecurity and lack of food access were heightened during the pandemic. Healthy food items were provided weekly to older adults and families with children identified needing additional assistance. The food was conveniently distributed following COVID guidelines at the school, senior centers, Gardner Community Action Committees. or to individual homes.	<p>1 Heywood assisted with food relief efforts during COVID by coordinating and paying for weekly food assistance for 435 youth and families and 400 seniors. The program filled a void due to senior dining sites and school meal closures. Barriers to food access for seniors were fearful of going to the stores and senior vans not operating.</p> <p>2. We partnered with Growing Places to supplement the shelf-stable groceries with healthy vegetables and connect individuals with SNAP and HIP benefits. This program had the added benefit of supporting local farmers who could not sell to restaurants since they were closed.</p> <p>3. Restocked the Food Pantry at the Cardner Community Action</p>	Outcome Goal	Year 2 of 2

	Committee with 54,716 pounds of food from the Worcester County Food Bank serving 9,008 individuals.		
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EOHHS Focus Issues	Not Specified
DoN Health Priorities	N/A,
Health Issues	Not Specified
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon, • Environments Served: Rural, Suburban, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: Not Specified • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Gardner Public Schools	http://www.gardnerk12.org/
Ashburnham and Westminster School District	https://www.awrsd.org/
Winchendon Public Schools	https://www.winchendonk12.org/
Gardner Community Action Committee	https://gardner-cac.org/
Growing Places	https://growingplaces.org/
Ashburnham Senior Center	https://www.ashburnham-ma.gov/council-aging
Hubbardston Senior Center	https://www.hubbardstonma.us/council-aging
Westminster Senior Center	https://www.westminster-ma.gov/council-agingsenior-center
Templeton Food Pantry	https://www.templetonfoodpantry.com/
Winchendon Senior Center	https://www.townofwinchendon.com/council-aging
Worcester County Food Bank	https://foodbank.org/

HEAL (Hope Empower Access Live) Winchendon	
Program Type	Infrastructure to Support CB Collaboration
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	HEAL Winchendon is a community movement that started as a result of the closing of the grocery store in Winchendon and a group of concerned residents and organizations came together to address the issue of food access. Since then HEAL has Expanded to have a more holistic approach in addition to working on healthy food FOOD access, we are also working on economic empowerment and social inclusion. HEAL is focused on addressing the racial, structural and systemic inequities that exist in town. Heywood Hospital provides the backbone support for the coalition. The work is done collaboratively between residents, youth and partner institutions. The coalition values and structure places and emphasis on the resident and youth voice
Program Hashtags	Prevention,
Program Contact Information	Mary Giannetti, Miranda Jennings

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
HEAL strategies involve three interconnected focus areas: Healthy Food Access, Economic Empowerment, and Social Inclusion.	<p>Healthy Food Access: HEAL is bringing the community together to reimagine and build a local food system that benefits all residents, local businesses & producers and builds community wealth. They are growing a connection to healthy food with community teaching gardens at the Murdock Farm, and Increasing access points in town for people to buy healthy fresh food. They have increased SNAP HIP outreach and enrollment, created a Farm Stand at the CAC, provide CSA shares delivered to homes and picked up at mobile locations.</p> <p>Economic Empowerment: HEAL is providing Financial Coaching and Workshops, Hosting community events and dialogue to change the narrative and develop a shared understanding of the root causes of poverty,. Wokring with the schools to embed Financial literacy in the curriculum. Create a maker space that can incubate business startup, or for businesses that want to expand. The maker space would include a shared commercial kitchen for food business, a teen led caf��, skills based classes, and a retail component.</p> <p>Social Inclusion: Strategies/ activities are usually intergenerational led by resident leaders and youth changemakers they have included: Taste of Winchendon- to celebrate local business and growing diversity and culture in town. Created a skill share where adults volunteer their time/ to share a skill with youth. Building an understanding and respect</p>	Process Goal	Year 2021 of 1

	for diversity (members of the town advocated to the selectman to adopt a June pride month proclamation for the town.		
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EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Built Environment,
Health Issues	Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Overweight and Obesity, Other-Cultural Competency, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Nutrition, Social Determinants of Health-Racism and Discrimination,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Winchendon, • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, Gardner • Language: Not Specified • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Town of Winchendon	https://www.townofwinchendon.com/
Winchendon Public School Department	https://www.townofwinchendon.com/
The Winchendon School	https://winchendon.org/
Winchendon Health Center	https://www.heywood.org/locations/winchendon-health-center
Winchendon Community Action Center	https://winchendoncacom.com/
Growing Places	https://growingplaces.org/
Three Pyramids	https://www.threepiramids.org/
Health Equity Partnership- CHNA 9	https://chna9.com/

Community Health Connections, Inc.- Chronic Disease Patient Self Monitoring	
Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Provide Self Monitoring Equipment and educational materials to empower patients to manage conditions (blood pressure monitors, scales. pulse oximeters, thermometers, pedometers). Offer health education materials in preferred language depending on in person or telehealth visit.
Program Hashtags	Community Education, Community Health Center Partnership, Health Screening, Prevention,
Program Contact Information	Mary Giannetti, Kim Votruba-Matook

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Grant provided to Community Health Connections (CHC) for educational material, scales, pulse oximeters, pedometers, peak flow meters to the community and patients they serve at the health center.	CHC distributed blood pressure monitors, scales, pulse oximeters, forehead thermometers, pedometers, and peak flow meters, as well as educational items to promote healthy eating, immunization schedules, and childhood BMI information to our patients as determined by past diagnosis or during an in-person or telehealth visit. They also provided educational material to the community on the use of the equipment and the importance of self monitoring.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	N/A,
Health Issues	Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Overweight and Obesity, Chronic Disease-Pulmonary Disease,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Athol, Hubbardston, Orange, Royalston, Templeton, Westminster, Winchendon, • Environments Served: Rural, Suburban, • Gender: All, • Age Group: Adults, Elderly, • Race/Ethnicity: All, Gardner • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Community Health Connections- Gardner Health Center	https://chcfhc.org/Gardner-Community-Health-Center

Growing Places- Local Food Works	
Program Type	Total Population or Community-Wide Interventions

Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Builds upon work of HEAL Winchendon to create a Local Food Maker Project
Program Hashtags	Mentorship/Career Training/Internship, Prevention,
Program Contact Information	Mary Giannetti, Ayn Yeagle

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Grant provided to Growing Places to provide trainings that will support businesses to make value added products . Create guide for local maker small business start up. Create joint use agreements for use of shared equipment by farmers and residents. Currently utizing space at Immaculate Heart of Mary Church in Winchendon. Pilot space with 5+ local makers making new value added products available for the region.	Piloted the makers space with 7 youth from Winchendon who experimented with value-added products using locally sourced produce from growing places and sold them to peers and teachers. Additionally, a local baker/caterer offered samples and products for sale at the taste of Winchendon, serving 100 people.	Process Goal	Year 2021 of 1

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Built Environment, Employment, Social Environment,
Health Issues	Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Overweight and Obesity, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Education/Learning, Social Determinants of Health-Income and Poverty,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Winchendon, • Environments Served: Rural, • Gender: All, • Age Group: Adults, Elderly, Teenagers, • Race/Ethnicity: All, Gardner • Language: Not Specified • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Growing Places	https://growingplaces.org/
HEAL Winchendon	HEALWinchendon.org

Wellness- Mental Health and Substance Use	
Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	Education provided to the community on recognizing signs and symptoms of suicide crisis and substance use and how to respond. Self-care techniques are offered to individuals suffering from mental health and substance abuse disorders.
Program Hashtags	Not Specified
Program Contact Information	Michael Ellis

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Vet to Vet Cafe, support group promoting healthy living and offering coping skills for managing symptoms associated with mental illness and substance use	176 individuals over 8 sessions. Average of 22 Veterans and three volunteers monthly. Monthly Meetings from May until December including off site trips	Outcome Goal	Year 2021 of 1
LGBTQI+ Support Group- support group promoting healthy living	Sixty individuals over 4 sessions. Average of 15 members and 2 facilitators monthly from Sept to December.	Outcome Goal	Year 2021 of 1
MENders- Men's support group promoting healthy living and offering coping skills for managing symptoms associated with mental illness and substance use.	Menders sessions offered 98 times, reaching 672 men. Through this support group, men became connected to resources, gained confidence in themselves, and learned coping skills to manage their behavioral health and/or addiction issues.	Outcome Goal	Year 2021 of 1
Opioid Overdose prevention and Narcan Administration Training	Seventy-two individuals trained on how to prevent and recognize an opioid overdose, what to do if one occurs, the importance of calling 911, performing rescue breathing, and administering naloxone.	Outcome Goal	Year 2021 of 1
QPR (Question, Persuade, and Refer) Gatekeeper Training for Suicide Prevention is a 1-2 hour educational program designed to teach lay and professional "gatekeepers" the	Twenty three individuals over 3 sessions trained on QPR. Participants gained knowledge about suicide, gatekeeper skills, and awareness of suicide prevention resources	Outcome Goal	Year 2021 of 1

warning signs of a suicide crisis and how to respond.			
Mental Health First Aid Training is an 8-hour course that teaches you how to help someone who is developing a mental health problem or experiencing a mental health crisis. The training helps you identify, understand, and respond to signs of mental illnesses and substance use disorders.	2 Mental Health First Aid workshops were offered. Ninety individuals were trained and gained knowledge about mental illness and appropriate crisis interventions.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	N/A,
Health Issues	Mental Health, Substance Abuse,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon, • Environments Served: Not Specified • Gender: All, Male, • Age Group: Adults, Elderly, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: LGBT Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
North Central Correctional Institution (NCCI) is a medium/minimum security facility housing criminally sentenced males.	https://www.mass.gov/locations/north-central-correctional-institution
Mount Wachusett Community College is a public community college in Gardner, Massachusetts.	https://mwcc.edu/about-mwcc/
Community Health Connections Federally Qualified Health Center	https://www.chcfhc.org/locations/greater-gardner-chc/
Aids Project Worcester- provides services to support the medical care and various service needs of persons living with HIV/AIDS and those at greatest risk for HIV and Hepatitis C.	https://www.aidsprojectworchester.org/
Gardner Community Action Team (GCAT) Community coalition that coordinates substance use prevention efforts in Gardner.	https://www.gardner-ma.gov/1163/Gardner-Community-Action-Team-GCAT
Quabbin Retreat, located in Petersham MA provides outpatient behavioral health and substance use treatment services in the North Central and North Quabbin regions	https://www.heywood.org/about-us/philanthropy/fulfilling-our-promise-capital-campaign/the-quabbin-retreat
Athol Primary Care.	https://www.heywood.org/locations/athol-primary-care

Spanish American Center, (SAC) Inc.- Promaturas de Salud Initiative

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Grant provided to SAC to develop a Promaturas de Salud Initiative and conduct an assessment of the Latino community needs in Gardner and Winchendon.
Program Hashtags	Community Education,
Program Contact Information	Mary Giannetti, Neddy Latimer

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Develop a Promaturas de Salud Initiative, where members of the community are trained as grassroots "health promoters/workers",	The Promoturas provided outreach to Latino community in Gardner and Winchendon. They provided community wellness education in Spanish. By partnering with Growing places, they were able to assist the LatinX community with resources and connections to food assistance programs.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	N/A,
Health Issues	Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Nutrition,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Gardner, Winchendon,

- **Environments Served:** Rural, Suburban,
- **Gender:** All,
- **Age Group:** Not Specified
- **Race/Ethnicity:** Hispanic/Latino, Gardner
- **Language:** Not Specified
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Spanish American Center, Inc.	https://www.spanishamericancenter.org/

School-based Tele-Behavioral Health, Care Coordination, and Youth Substance Use Prevention and Treatment Services

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	In conjunction with Gardner and Narragansett School Districts Heywood Hospital provide school-based behavioral health, substance use precetnion and treatment and social supports for high-risk, school-aged youth and their families.
Program Hashtags	Not Specified
Program Contact Information	Maureen Donovan

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
School-based tele-behavioral health program offered in collaboration with the school district connects youth to behavioral health counseling via telehealth while at school. This program eliminates barriers to accessing services while reducing time away from learning.	Tele-behavioral health clinicians provided 1,020 clinical sessions via video conferencing for 62 at-risk students enrolled in the Narragansett School District and Gardner High School. School-based community health workers provided students and families with 1084 referrals to community-based services. Issues most commonly faced by families and exacerbated by the pandemic were food insecurity, fuel assistance, and housing instability.	Outcome Goal	Year 2021 of 1
Expansion of School-based tele behavioral Health services to address co-occurring SUD and mental health disorders.	1. Three of Heywood Hospitals telebhavioral health clinicians became trained in A-CRA, an evidenced based youth substance use treatment program. Clinicians began providing this treatment via tele services in September 2021. In this one month 5 students were enrolled in the program. 2. Along with A-CRA we also provide and AMP program which connects at-risk youth with mentors to assist them with future plans and meeting goals which will move them away from their substance use behaviors. Thirteen students were enrolled in the first two months that the program started.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Education, Social Environment,
Health Issues	Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Stress Management, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Access to Transportation, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Domestic Violence, Social Determinants of Health-Education/Learning, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Nutrition,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Gardner, Phillipston, Royalston, Templeton, • Environments Served: Not Specified • Gender: All, • Age Group: Children, Teenagers, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Gardner School District	http://gardnerk12.org/
Narragansett Regional School District	https://www.nrsd.org/

Handle With Care- an initiative to address and minimize child trauma and its adverse effects.

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	In conjunction with area schools, law enforcement, medical and behavioral health providers, and social service agencies support youth affected by trauma and child maltreatment.
Program Hashtags	Health Professional/Staff Training, Prevention,
Program Contact Information	Selena Johnson, 242 Green Street, Gardner. MA 01440

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Handle With Care (HWC) supports children exposed to trauma through improved communication and collaboration between law enforcement, schools/child care agencies, and mental health providers and connects children and families to community and mental health services. HWC promotes school-community partnerships to ensure that children exposed to trauma in their home, school, or community receive appropriate interventions and support to foster personal and academic success.	<ol style="list-style-type: none"> 1. Heywood Healthcare and area partners launched HWC, an initiative to mitigate child trauma and its adverse effects in 2019 launched with the Gardner Police Department and Gardner School District. Together we launched a system to identify students impacted by a traumatic event and then communicate with the schools, initiating appropriate trauma-sensitive care practices. 2. The initiative has grown into the North Central and North Quabbin Handle with Care Collaborative and is a partnership between ten police Departments and six regional school districts, youth serving and early education providers, and the Worcester County District Attorney, 3. The HWC Collaborative has trained over 1,150 school, police, and early childhood personnel on Trauma informed Care and Adverse Childhood Experiences. These organizations have adopted trauma-informed care practices from these trainings and are better equipped to respond to child trauma. 	Process Goal	Year 2019 of 3

EOHHS Focus Issues	Mental Illness and Mental Health,
DoN Health Priorities	Social Environment, Violence,
Health Issues	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Violence and Trauma,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Athol, Gardner, Hubbardston, Orange, Petersham, Phillipston, Royalston, Templeton, Westminster, Winchendon, • Environments Served: Not Specified • Gender: All, • Age Group: Adults, Children, Teenagers, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Ashburnham Police Department	https://www.ashburnham-ma.gov/police
Ashburnham Westminster School District	www.awrsd.org
Westminster Police Department	https://www.westminster-ma.gov/westminster-police-department
Gardner Police Department	https://www.gardner-ma.gov/163/Police-Department
Gardner Public Schools	http://gardnerk12.org/1040/Public-Schools
Winchendon Police Department	https://www.townofwinchendon.com/police-department
Winchendon School Department	https://www.winchendonk12.org/
Templeton Police Department	https://www.templetonma.gov/police-department
Narragansett Regional School District	https://www.nrsd.org/
Mount Wachusett Community College	mwcc.edu
Regional Behavioral Health Collaborative	N/A
Athol Police Department	www.athol-ma.gov
Athol Royalston School District	www.arrsd.org
Orange Police Department	townoforange.org
Petersham Police Department	https://petershampolice.org/
Mahar Regional District	https://www.rcmahar.org/
Mount Wachusett Community College	mwcc.edu
North Quabbin Community Coalition	https://nqcc.org/
Making Opportunity Count Early Childcare	https://www.mocinc.org/child-care-head-start
Worcester County District Attorney	https://worcesterda.com/

GAAMHA Recovery Coaching

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Peer support for individuals with substance use disorders.
Program Hashtags	Not Specified
Program Contact Information	Mary Giannetti, 242 Green Street Gardner, MA 01440

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
GAAMHA Peer Recovery Coaches- Heywood Healthcare refers patients identified with substance use issues to GAAMHA peer recovery coaches. GAAMHA Peer Recovery coaching is available for people as young as 15 and can be an effective early intervention/prevention tool or as part of a person's substance use disorder treatment plan. Coaches are trained peer specialists. They meet with an individual in their home or community, on their schedule and work to develop wellness plans that reflect the needs of the individual in recovery. Heywood provides funding when peer recovery services are not covered by the patients insurance.	1. 17 individuals were connected to a recovery community. 2. Peer recovery coaches helped participants define their personal version of recovery, get there and learn to maintain it. Examples of positive outcomes of this program include: - K.C. Was living in a sober home after losing her license. Was taken to AA meetings, and RMV appointments. Today lives independently and works at Alyssa's Place as a recovery support staff member. - N.H. Had become estranged from her adult children. She attended a Women's AWOL AA meeting weekly with her recovery coach learning the 12 steps. She has since reconnected with her children and regularly spends holidays with them. - A.S. Is a transgender man who was referred by the Heywood IOP. They moved out of state after several months of recovery coaching. They had a BH crisis and began using shortly after but had felt safe enough with their recovery coach to reach out. They were convinced and assisted in finding inpatient treatment over the phone.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Employment, Social Environment,
Health Issues	Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Stress Management, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none">• Regions Served: Ashburnham, Barre, Fitchburg, Gardner, Hubbardston, Leominster, New Braintree, Oakham, Princeton, Rutland, Templeton, Westminster, Winchendon,• Environments Served: Not Specified• Gender: All,• Age Group: Adults, Elderly, Teenagers,• Race/Ethnicity: All, Gardner• Language: English, Spanish,• Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
GAAMHA provides services to people struggling with substance use issues and has guided thousands into lives of contented and sustainable recovery.	https://www.gaamha.org/substance-use/

Community Health Network for North Central Mass (CHNA9)- Training Active Bystanders

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Provide Active bystander training to staff at community organizations and residents. Create a North Central Mass TAB Hub as a resource for ongoing training and resources. Training empowers participants to intervene in situations, teaches self regulation, and community responsibility. Training supports culture of inclusivity and equity.
Program Hashtags	Community Education, Health Professional/Staff Training,
Program Contact Information	Mary Giannetti, Chelsey Patris

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Grant provided to the CHNA 9 to provide Training Active Bystanders for 9 organizations (150-250 individuals) in Greater Gardner area starting with HEAL Winchendon institutions. (ZOOM or in person)	Active bystander training was provided virtually and then in person starting August 2021. Trainings included community residents, College students, a faith based group, a group in residential recovery, high school students, and medical residents.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Mental Illness and Mental Health,
DoN Health Priorities	Social Environment, Violence,
Health Issues	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Domestic Violence, Social Determinants of Health-Violence and Trauma,
Target Populations	<ul style="list-style-type: none">• Regions Served: Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon,• Environments Served: Rural, Suburban,• Gender: All,• Age Group: Adults, Teenagers,• Race/Ethnicity: Gardner• Language: Not Specified• Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Community Health Network for North Central Mass (CHNA9)	chna9.org

GAAMHA- Carl E Dahl House	
Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	Co-Occurring Enhanced Recovery Home for men in the North Central Mass region and will provide crucial treatment and support to a group of people who struggle in traditional treatment settings and suffer from high rates of overdose.
Program Hashtags	Health Professional/Staff Training,
Program Contact Information	Mary Giannetti, Shawn Hayden

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Heywood provided a grant to VAAMHA to support staff costs during the development of a residential therapeutic farm for men with substance use. The new site at 827 Green St. in Gardner will serve up to 16 residents with an average length of stay of 9-12 months. Will offer treatment programs that incorporates animal rescue and gardening as therapy components. Will be the first COE RRS Level 3 program for men in the region and will be a covered benefit for MassHealth subscribers. In addition will support new jobs locally	Program director started on 7/6/2021, clinical supervisor starting in July. BSAS regional licenser had made an initial site visit and consultation and the licensing will proceed. Funding allowed for all positions to be hired & credentialing should be completed prior to opening.	Process Goal	Year 2021 of 1

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Not Specified
Health Issues	Health Behaviors/Mental Health-Mental Health, Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: All Massachusetts, • Environments Served: All, • Gender: Male, • Age Group: Adults, • Race/Ethnicity: All, Gardner • Language: Not Specified • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
GAAMHA- Carl E Dahl House	https://www.dahlhouse.org/

Montachusett Recovery Club	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Grant provided for the start up of the Montachusett Recovery Club in Leominster.
Program Hashtags	Support Group,
Program Contact Information	Mary Giannetti,

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Start a recovery club in Leominster to provide support for individuals in recovery.	Montachusett Recovery Club located in Leominster opened and provides meeting space for in person and virtual groups and events for individuals in recovery.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Not Specified
DoN Health Priorities	Not Specified
Health Issues	Health Behaviors/Mental Health-Mental Health, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Fitchburg, Gardner, Leominster, • Environments Served: Suburban, • Gender: All, • Age Group: Adults, Elderly, • Race/Ethnicity: All, Gardner • Language: Not Specified

- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Montachusett Recovery Club	https://montrecovery.com/

Open Sky- Safe Homes North

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Grant provided to Open Sky to open Safe Homes North on FSU campus serving LGBTQUIA youth and provide youth and their families with behavioral health counseling and wellness programming.
Program Hashtags	Support Group,
Program Contact Information	Mary Giannetti, Donna Fioravanti

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Grant provided to Open Sky to offer drop in groups at the Safe Homes North on FSU campus serving LGBTQUIA youth. Funding is to support 15 youth and their families with BH counseling provided by LUK, so treatment can be offered free of charge. Provide free BH counseling, wellness programming and referrals for other support services (employment, food, shelter). Provide education on LGBTQUIA topics for the community.	Open Sky provided their programming and connections to BH support via a virtual Drop-In program due to the pandemic. This model did open up services for youth in the Northern Worcester County. Depending on the pandemic, they plan on opening the the on-site Drop-In Center at Fitchburg State University in the fall.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	Not Specified
DoN Health Priorities	Social Environment,
Health Issues	Not Specified
Target Populations	<ul style="list-style-type: none"> • Regions Served: Not Specified • Environments Served: Not Specified • Gender: All, • Age Group: Adults, Teenagers, • Race/Ethnicity: Gardner • Language: Not Specified • Additional Target Population Status: LGBT Status,

Partners:

Partner Name and Description	Partner Website
Open Sky	https://www.openskycc.com/

Psycho-Social Support

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	Provide psycho-social supports for individuals and families to address needs and overcome barriers. Direct support includes health coverage enrollments; transportation; legal services; and information and referral.
Program Hashtags	Not Specified
Program Contact Information	Terri Harrington; Barbara Nealon

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Assist low-income families with free legal services.	Assisted and paid for legal services for 23 patients who did not have the means to pay. The legal services include guardianship, healthcare proxy, power of attorney, advanced directives, and civil commitments. The cost of services was \$30,487	Outcome Goal	Year 2021 of 1
Arrange for transportation for individuals who do not have transportation, and it would be a financial burden to go to their medical appointments.	Three hundred seven patients were assisted with transports with rides to medical appointments or discharged from hospital to home. The total cost is \$21,694. As a result, the patients could follow up with their medical and behavioral health care and prevent missed appointments.	Outcome Goal	Year 2021 of 1
Provide uninsured or underinsured patients with information and enrollment assistance with health care	Provided 3,136 individuals with counseling on health insurance coverage and financial assistance to overcome barriers to accessing needed healthcare. Two Hundred sixty-six individuals assisted with health insurance applications and connected with	Outcome Goal	Year 2021 of 1

	health insurance benefits.		
EOHHS Focus Issues	N/A,		
DoN Health Priorities	Social Environment,		
Health Issues	Social Determinants of Health-Access to Health Care, Social Determinants of Health-Access to Transportation, Social Determinants of Health-Income and Poverty,		
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchester, • Environments Served: Not Specified • Gender: All, • Age Group: Adults, • Race/Ethnicity: Not Specified • Language: All, • Additional Target Population Status: Not Specified 		

Partners:	
Partner Name and Description	Partner Website
Not Specified	Not Specified

Social Determinants- Career Development	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Heywood Hospital provides high school and college students opportunities to gain experiences in various departments across the hospital. Students are exposed to different aspects of healthcare. The program serves two purposes: to help educate young adults on current health issues and allow participants to explore different career options, which further supports Heywood Hospitals' efforts to improve local socioÂ economic factors and increase the availability of a trained healthcare workforce.
Program Hashtags	Not Specified
Program Contact Information	Michelle Germain, Human Resources Director

Program Goals:			
Goal Description	Goal Status	Goal Type	Time Frame
Increase high school and college student's knowledge of current health issues and provide opportunities to gain experiences in various departments across the hospital.	Provided mentorship and clinical experiences for 75 students attending local colleges and universities and pursuing career in Advanced Practice Provider, Medical Assistant, Phlebotomy, Psychiatry/Social work, Nursing, Dietetics, and Physical/Occupational therapy. Students demonstrated increase knowledge and application of skills learned in various clinical inpatient and outpatient settings.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues	N/A,		
DoN Health Priorities	Education, Employment,		
Health Issues	Other: Education/Learning Issues,		
Target Populations	<ul style="list-style-type: none"> • Regions Served: All Massachusetts, • Environments Served: Not Specified • Gender: All, • Age Group: Adult-Young, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified 		

Partners:	
Partner Name and Description	Partner Website
Fitchburg State University	http://www.fitchburgstate.edu/
Framingham State University	https://www.framingham.edu/
Monty Tech Vocational High School	http://www.montytech.net/
Mount Wachusett Community College	http://mwcc.edu/
Quinnsigamond Community College	http://www.qcc.edu/
University of New Hampshire	http://www.unh.edu/
Simmons College	https://www.simmons.edu/

YOU, INC- CAMS Training	
Program Type	Direct Clinical Services
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Funding provided to train YOU, INC clinicians on CAMS, an evidence based outpatient treatment program for suicide prevention. and implement the program at the Gardner Behavioral Health Center

Program Hashtags	Health Professional/Staff Training,		
Program Contact Information	Mary Giannetti, Michael McGrath		
Program Goals:			
Goal Description	Goal Status	Goal Type	Time Frame
Train 10 YOU, Inc. outpatient and home based clinicians on CAMS, an evidence based outpatient treatment program for suicide prevention. Implement CAMS intervention at the Gardner Behavioral Health Center focused on youth ages 13-18 and families	Clinicians at the Gardner Behavioral Health Center were trained on CAMS. Clinicians have been able to apply the range of skills acquired with the training and have reported positive outcomes with clients.	Outcome Goal	Year 2021 of 1
EOHHS Focus Issues	Mental Illness and Mental Health,		
DoN Health Priorities	N/A,		
Health Issues	Health Behaviors/Mental Health-Mental Health,		
Target Populations	<ul style="list-style-type: none">• Regions Served: Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon,• Environments Served: Rural, Suburban,• Gender: All,• Age Group: Teenagers,• Race/Ethnicity: Gardner• Language: Not Specified• Additional Target Population Status: Not Specified		

Partners:	
Partner Name and Description	Partner Website
YOU, INC- Gardner Behavioral Health Center	https://www.sevenhills.org/you-inc-clinical-and-behavioral-health

Behavioral Health and Social Determinants of Health –Community Participation Community Building	
Program Type	Infrastructure to Support CB Collaboration
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Heywood Hospital leads several coalitions that include bringing together multi-sector partners and individuals with lived experience in the planning and implementation of strategies to reduce identified health needs and gaps in services. Additionally, hospital staff actively participates in and take leadership roles on a number of organization boards and committees.
Program Hashtags	Not Specified
Program Contact Information	Barbara Nealon; Mary Giannetti

Program Goals:			
Goal Description	Goal Status	Goal Type	Time Frame
Community Board and organization participation.	Heywood Staff actively participated in the following coalition/boards: Boys and Girls Club, CHNA9 Health Equity Partnership, Gardner Community Action Team, Gardner Rotary, Gardner Chamber of Commerce, GVNA HealthCare, GAAMHA, Community Foundation of North Central MA, Fitchburg Human Rights Commission, Fitchburg Housing Authority, Growing Places, North Central MA Minority Coalition, United Way of North Central MA.	Process Goal	Year 2021 of 1
The Multicultural Task Force- Diversity and Inclusion (DEI) team- This task force with community participation is focused on addressing health disparities and social determinants of health focused on under-represented populations	The Multicultural DEI inclusion task force met monthly virtually given the COVID 19 pandemic. The interagency team includes staff that serve our target populations, patient members of the Patient Family Advisory Committee, and community members representing diverse gender identities, race/ethnicities, veterans and other underrepresented populations. Given that COVID 19 adversely impacted these populations, the committee reviewed data stratified by subpopulations, and strategies identified how to better serve these populations to reduce the health disparities and social determinants of health.	Process Goal	Year 2021 of 1
GAIT (Gardner Area Interagency Team) Administered by Heywood, this well-established coalition has been working together for over 35 years to improve access to health and social services for the communities' most compromised populations. GAIT consists of over 50 members representing school departments, elected officials, health and human service providers, mental health providers, home care services and businesses.	Nine meetings were held virtually with a consistent and diverse representation of 30 community organizations. The meetings provided opportunities for networking, resource sharing, and collaboration on addressing community health needs.	Process Goal	Year 2021 of 1

The Montachusett Suicide Prevention Task Force - Spearheaded by HH, this multi-sector Task Force serves the City of Gardner and the surrounding 22 towns. In its fifth year, its mission is to prevent suicide by providing education and resources to help those who struggle with depression, survivors of suicide and those who have lost loved ones to suicide.	Approximately 30 members participated in quarterly virtual meetings. The Montachusett Suicide Task Force meetings include training and information sharing for members Activities of the task force include: AWARENESS EVENTS A motorcycle "Ride of Your Life Event" to provide community education and raise awareness on suicide prevention resources. COMMUNITY EDUCATION: The task force provides Mental Health First Aid and Question Persuade.. two evidence based suicide prevention/mental health trainings, for community. SUPPORT GROUPS: Suicide Loss Survivor Groups, MENDers- Non clinical support programs led by peers	Process Goal	Year 2021 of 3
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EOHHS Focus Issues
DoN Health Priorities
Health Issues
Target Populations

Mental Illness and Mental Health,

Social Environment,

All,

- **Regions Served:** Other-Central MA,
- **Environments Served:** Not Specified
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** LGBT Status,

Partners:

Partner Name and Description	Partner Website
The North Central Massachusetts Minority Coalition is a strategic alliance between the region’s five minority-led agencies (Spanish American Center, Hmong’s Lao Foundation, Three Pyramids Inc.).	https://www.theminoritycoalition.org/
The Gardner Are interagency Team (GAIT) Team is committed to the coordination and improvement of health and human services in the Greater Gardner Area.	https://www.heywood.org/education/calendar/gardner-area-interagency-team
Montachusett Suicide Prevention Task Force	http://www.suicidepreventiontaskforce.org/meetings/membership

House of Peace and Education (HOPE)- Remote Learning Enrichment Center	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Grant provided to HOPE to created a remote learning enrichment center for children to perform their remote learning with support from staff, meals provided, and support for the families additional needs.
Program Hashtags	Mentorship/Career Training/Internship,
Program Contact Information	Mary Giannetti, Christian Orobello

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide funding to HOPE to create a center to provide remote learning and hybrid learning. The learning center will support student educational needs, wrap around supports for families, and allow caregivers to go back to work while schools were closed due to the pandemic.	HOPE created a remote learning enrichment center. They were able to serve their licensed capacity allowable during COVID, through out the school year and then they transitioned into an extended length Summer Program.	Outcome Goal	Year 2021 of 1

EOHHS Focus Issues
DoN Health Priorities
Health Issues
Target Populations

N/A,

Education,

Social Determinants of Health-Education/Learning,

- **Regions Served:** Ashburnham, Gardner, Hubbardston, Templeton, Westminster, Winchendon,
- **Environments Served:** Rural, Suburban,
- **Gender:** All,
- **Age Group:** Children,
- **Race/Ethnicity:** Gardner
- **Language:** Not Specified
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
House of Peace and Education (HOPE)	http://www.hopegardner.org/hope-for-kids.html

LUK, Inc.- Youth Homelessness Strategic planning and Coordination

Program Type	Infrastructure to Support CB Collaboration
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Grant provided to LUK to develop and implement a strategic plan to reach and provide resources for young people who are homeless or at risk of becoming homeless.
Program Hashtags	Health Professional/Staff Training,
Program Contact Information	Mary Giannetti, Maurie Bergeron

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Develop a strategic plan for strengthening relationships with youth serving providers in the area. Luk will provide educational forums for providers and have them join the Compass Network. Youth will be connected with community resources to stabilize their housing situation and improve other aspects of their lives (such as medical and mental healthcare, substance misuse treatment, transportation, jobs)	Connections made with youth serving providers and 3 educational forums provided. Engaged with the MA Youth Count to have Youth Ambassadors go into the community to outreach with their peers. Resources and referrals made to assist homeless youth with identified needs.	Process Goal	Year 2021 of 1

EOHHS Focus Issues	Housing Stability/Homelessness,
DoN Health Priorities	Housing, Social Environment,
Health Issues	Social Determinants of Health-Homelessness,
Target Populations	<ul style="list-style-type: none">• Regions Served: Athol, Gardner, Winchendon,• Environments Served: Rural, Suburban,• Gender: All,• Age Group: Children, Teenagers,• Race/Ethnicity: All, Gardner• Language: Not Specified• Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
LUK, Inc	https://www.luk.org/

Regional community health improvement efforts

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Heywood Hospital staff participates on and provides financial support for the CHNA9 staff to coordinate regional health improvement efforts. Funding is provided to local grant for programs aligned with the hospital's community benefit areas of focus and targeted population.
Program Hashtags	Community Education, Mentorship/Career Training/Internship,
Program Contact Information	Mary Giannetti

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
	<p>CHNA awarded 10 mini grants totalling \$17,350. The recipients and focus of the award included:</p> <ul style="list-style-type: none">- Restoration and Recovery Center, For the purchase of security software and equipment to recieve and securely send referrals to area resources Additional computer equipment was installed for clients to complete applications with sensitive information in a private and secure manner.- Abolitionist Park- Create a pocket park to commemorate the abolitionist movement in the area. The park offers a space for the community to celebrate their current and historical cultural values.- HEAL Winchendon- Youth Changemakers organize a Tase of Winchendon event. The event is to celebrate and recognize the diverse races and cultures in Winchendon. Over 100 residents participated in the multigenerational and family events increasing social inclusion.- WHEAT Expansion of WHEAT's meal delivery program to homebound individuals and families during the pandemic. In		

<p>Heywood Hospital provided funding to the CHNA9 to distribute mini grants to community-based organizations. The grants are provided to grassroots organizations and support short term projects, activities or events that address priority areas of the Community Health Improvement Plan (CHIP).</p>	<p>partner ship with the Clinton and Lancaster Housing Authorities . Meals were provided daily monday - friday to homebound seniors, disabled adults, and low income families increasing access to healthy food and socialization.</p> <p>- Stetson School- Through a partnership with Town to Table - a local Hydroponics consulting company, Stetson School installed a vertical hydroponic iHarvest and offered workshops for students focused on job readiness, garden planning and planting, food systems, and the importance of healthy nutrition and eating. Approximately 55 students participated.</p> <p>- Clinton Adult Learning Center provided citizenship classes to 12 participants. They gained knowledge about the application process, completed the application, studied for the exam and scheduled their appointment with U.S. Immigration Services.</p> <p>- Montachusett Area Adult Day Health (ADH)= Provided transportation Scholarship to attend the ADH program for individuals that the cost of transportation would be a barrier for them attending the ADH program.</p> <p>- North Central MA faith based community Coalition- Inprove the nutritional quality of the meals offered at the Fitchburg YMCA. The program provides 2,000 meals per month for homeless individuals.</p> <p>- First Church in Sterling- Provided nourishing meals to homebound individuals. Program was able to reach people who would otherwise have been isolated and underserved due to COVID restrictions. This connection was critical during the pandemic.</p>	<p>Outcome Goal</p>	<p>Year 2021 of 1</p>
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EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health,
DoN Health Priorities	Education, Social Environment,
Health Issues	Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Access to Transportation, Social Determinants of Health-Education/Learning, Social Determinants of Health-Homelessness, Social Determinants of Health-Nutrition, Social Determinants of Health-Racism and Discrimination,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Ashburnham, Barre, Clinton, Fitchburg, Gardner, Leominster, Lunenburg, Townsend, Westminster, Winchendon, • Environments Served: Rural, Suburban, • Gender: All, • Age Group: Adults, Children, Elderly, Teenagers, • Race/Ethnicity: All, • Language: Not Specified • Additional Target Population Status: LGBT Status, Refugee/Immigrant Status,

Partners:

Partner Name and Description	Partner Website
Health Equity Partnership(CHNA 9)	https://chna9.com/
Restoration Recovery Center	https://www.rrcfitchburg.com/
Abolitionist Park of Fitchburg	https://www.abolitionistpark.org/
HEAL Winchendon	https://healwinchendon.org/
United Way of Tri-County/Wheat Community Connections	https://www.uwotc.org/WHEAT
Stetson School- Seven Hills Foundation	https://www.sevenhills.org/affiliates/stetson-school
Community Health Network Area North Central MA (CHNA 9) one of 27 CHNAs across Massachusetts, created by the Department of Public Health in 1992.	chna9.com
Clinton Adult Learning Center	https://sites.google.com/site/clintonadulthoodeducation/home
Cooperative Elder Services, Inc.- Montachusett Area Adult Day Health	https://www.elderdayservices.org/
Community Health Network Area North Central MA (CHNA 9) one of 27 CHNAs across Massachusetts, created by the Department of Public Health in 1992.	chna9.com
Sterling First Church	https://www.fcsterling.org/

Expenditures

Total CB Program Expenditure **\$2,028,064.00**

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	Not Specified	Not Specified
Community-Clinical Linkages	\$645,417.00	Not Specified
Total Population or Community-Wide Interventions	\$1,077,550.00	\$291,347.00
Access/Coverage Supports	\$210,874.00	\$0.00
Infrastructure to Support CB Collaborations Across Institutions	\$94,223.00	\$5,473.00

CB Expenditures by Health Need	Total Amount
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$82,648.00
Mental Health/Mental Illness	\$540,526.00
Housing/Homelessness	\$12,498.00
Substance Use	\$13,142.00
Additional Health Needs Identified by the Community	\$1,379,250.00

Other Leveraged Resources	\$165,730.00
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Net Charity Care Expenditures	Total Amount
HSN Assessment	\$1,427,156.00
HSN Denied Claims	\$0.00
Free/Discount Care	\$494,266.00
Total Net Charity Care	\$1,921,422.00

Total CB Expenditures:	\$4,115,216.00
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Additional Information	Total Amount
Net Patient Service Revenue:	\$127,543,957.00
CB Expenditure as Percentage of Net Patient Services Revenue:	3.23%
Approved CB Program Budget for FY2022: (*Excluding expenditures that cannot be projected at the time of the report.)	\$1,000,000.00
Comments (Optional):	Not Specified

Optional Information

Hospital Publication Describing CB Initiatives: [Download/View Report](#)

Bad Debt: Not Specified

Bad Debt Certification: Certified

The Health Equity Partnership (CHNA9) recently launched the North Central Mass Anchor Collaborative. Heywood Hospital and five other anchor institution (UMass Memorial Health - Health Alliance-Clinton Hospital.Community Health Connections,Fitchburg State University,Gardner Public Schools, and LUK, Inc.) make up the North Central MA (NCM)Anchor Collaborative. The anchor collaborative formed with a committment to build an inclusive economy. The institutions are the larger employers, purchasers, and influencers in the region. Given this, we recognize that collectively we have the power to stabilize and rebuild the local economy. As part of these efforts, the NCMA Anchor Collaborative organizations have been engaged in analyzing our current policies and practices relating to equity and community development. The Collaborative is looking at what we can do individually and collectively to affect policy, systems, and environmental change within the institutions and the broader community. As a group, the collaborative organizations have focused on workforce development and how we can create jobs, increase incomes, and invest in communities to invest in themselves. Internally Heywood Hospital has several initiatives that align with the anchor collaborative mission. They include: 1. WORKFORCE DEVELOPMENT- Develop local skill through equitable hiring, retention, and advancement strategies; LOCAL FOOD WORKS- Support the local food economy, infrastructure, and farmers through local purchasing and investment; RESIDENT EMPOWERMENT-Provide backbone support and being thought leaders to coalitions (Multicultural DEI Task Force and HEAL Winchendon) that are focused on the shared values of diversity, equity, and inclusion in the local community and shifting the power structures and structural inequities.

Optional Supplement: